Optimal Browser Settings for Internet Explorer® Running on Microsoft® Windows®

If you have Internet Explorer 7 or 8:

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

Set your computer to keep all web site cookies

- 1. Browse to our web site. Do not log in.
- 2. At the top of the browser, click **Tools** > **Internet options**.
- 3. On the Internet Options window, click the Advanced tab.

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General	Security	Privacy	Content	Connections	Programs	Advar	nced
Settings							
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	Show i	mage dov		aceholders			
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				CDs to run on n in files on My			
[nstall even if th vith other mixe		is inv	
	Check 1	for publis	her's certi	ficate revocati e revocation*		ĺ	
	Check 1	for signat	ures on d	ownloaded pro	ograms	l	H
C				ges to disk t Files folder v	vhen browse	er is d	
	Enable	DOM Sto	rage				-

- 4. Under Security, verify that the check box for Empty Temporary Internet Files folder when browser is closed is cleared.
- 5. Click **OK**.
- 6. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

Thank you for your patience in performing these steps. Please contact us if you have questions.

See the next section if you have Internet Explorer 9.

If you have Internet Explorer 9:

Set our web site as a Favorite in your browser (if you have not already)

- 1. Browse to our web site. Do not log in.
- 2. In the top right corner of the browser, click \searrow > Add to Favorites.



3. Change the description in the **Name** box, if you choose.

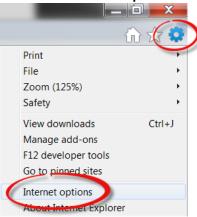
Add a Favorite	X
*	Add a Favorite Add this webpage as a favorite. To access your favorites, visit the Favorites Center.
Name:	My bank's home page
Create in:	Favorites New folder
	Add Cancel

4. Click Add.

(You may also choose to add other web sites as "Favorites".)

Set your computer to keep cookies for Favorite web sites

- 1. Browse to our web site. Do not log in.
- 2. Click 😳 > Internet options.



3. On the Internet options window, click the **General** tab.

	Internet Opt	ions					
0	General S	curity Privacy Content Connections Programs Advanced					
	Home pag	e					
	To create home page tabs, type each address on its own line. http://homepage/default.aspx						
		-					
		Use <u>c</u> urrent Use de <u>f</u> ault Use <u>b</u> lank					
	Browsing	history					
		Delete temporary files, history, cookies, saved passwords, and web form information.					
		Delete browsing history on exit					
		Delete Settings					
	Search -						
		Change search defaults. Settings					
	Tabs						
		Change how webpages are displayed in Settings tabs.					
	Appearance						
	Colo	ors Languages Fonts Accessibility					
		OK Cancel Apply					

- 4. In the Browsing history section, click **Delete...**
- 5. On the Delete Browsing History window, the top option is **Preserve Favorite website data**. Make sure this option's check box is selected.

Delete Browsing History		X				
reserve Favorites website	e data					
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.						
Temporary Internet files						
Copies of webpages, images, and media that are saved for faster viewing.						
Marcanather & P	-	and the sea				
ActiveX Filtering and Tracking Protection data A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.						
About deleting browsing history	Delete	Cancel				

- 5. Click Cancel. (This retains your setting without deleting cookies at this time.)
- 6. Click **OK**.
- 7. Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.

The next time you log in, you should not need a code.

Thank you for your patience in performing these steps. Please contact us if you have questions.